Final draft

One to One Contacts Public Company Limited and its subsidiaries Review report and consolidated interim financial information For the three-month and six-month periods ended 30 June 2021

Final draft

Independent Auditor's Report on Review of Interim Financial Information

To the Shareholders of One to One Contacts Public Company Limited

I have reviewed the accompanying consolidated statement of financial position of One to One Contacts

Public Company Limited and its subsidiaries as at 30 June 2021, the related consolidated statements

of comprehensive income for the three-month and six-month periods then ended, and the related

consolidated statements of changes in shareholders' equity and cash flows for the six-month period

then ended, as well as the condensed notes to the interim consolidated financial statements.

I have also reviewed the separate financial information of One to One Contacts Public Company

Limited for the same periods (collectively "interim financial information"). Management is responsible

for the preparation and presentation of this interim financial information in accordance with Thai

Accounting Standard 34 Interim Financial Reporting. My responsibility is to express a conclusion

on this interim financial information based on my review.

Scope of Review

I conducted my review in accordance with Thai Standard on Review Engagements 2410, Review

of Interim Financial Information Performed by the Independent Auditor of the Entity. A review of

interim financial information consists of making inquiries, primarily of persons responsible for

financial and accounting matters, and applying analytical and other review procedures. A review

is substantially less in scope than an audit conducted in accordance with auditing standards and

consequently does not enable me to obtain assurance that I would become aware of all significant

matters that might be identified in an audit. Accordingly, I do not express an audit opinion.

Conclusion

Based on my review, nothing has come to my attention that causes me to believe that the

accompanying interim financial information is not prepared, in all material respects, in accordance

with Thai Accounting Standard 34 Interim Financial Reporting.

Sarinda Hirunprasurtwutti

Certified Public Accountant (Thailand) No. 4799

EY Office Limited

Bangkok: 9 August 2021

One to One Contacts Public Company Limited and its subsidiaries Statements of financial positon

As at 30 June 2021

(Unit: Thousand Baht)

		Consolidated financial statements		Separate financial statements		
		30 June 2021	31 December 2020	30 June 2021	31 December 2020	
	Note	(Unaudited	(Audited)	(Unaudited	(Audited)	
		but reviewed)		but reviewed)		
Assets						
Current assets						
Cash and cash equivalents	4	145,387	306,381	138,941	301,778	
Trade and other receivables	3, 5	106,010	122,953	109,977	127,088	
Short-term loans to related parties	3	-	-	29,300	28,000	
Accrued income	3, 6	49,883	51,968	48,623	50,570	
Inventories		10,733	11,709	5,493	4,955	
Other current financial assets	7	222,095	2,690	222,095	2,690	
Other current assets	8	47,203	59,922	44,803	58,326	
Total current assets		581,311	555,623	599,232	573,407	
Non-current assets						
Investment in subsidiaries	9	-	-	7,965	7,965	
Equipment	10	36,333	43,450	28,210	35,316	
Right-of-use assets	13.1	47,527	52,751	46,883	51,611	
Intangible assets	11	27,288	32,116	20,836	24,471	
Deferred tax assets		2,102	7,199	1,506	6,687	
Other non-current financial assets		6,949	6,104	6,604	5,775	
Other non-current assets		1,567	1,017	756	582	
Total non-current assets		121,766	142,637	112,760	132,407	
Total assets		703,077	698,260	711,992	705,814	

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries

Statement of financial position (continued)

As at 30 June 2021

(Unit: Thousand Baht)

		Consolidated fin	ancial statements	Separate financial statements		
		30 June 2021	31 December 2020	30 June 2021	31 December 2020	
	<u>Note</u>	(Unaudited	(Audited)	(Unaudited	(Audited)	
		but reviewed)		but reviewed)		
Liabilities and shareholders' equity						
Current liabilities						
Trade and other payables	3, 12	32,340	38,753	29,535	37,369	
Current position of lease liabilities	13.2	12,448	11,958	11,946	11,030	
Income tax payable		1	1	-	-	
Other current liabilities	14	14,280	25,185	13,553	25,563	
Total current liabilities		59,069	75,897	55,034	73,962	
Non-current liabilities						
Lease liabilities, net of current position	13.2	37,980	42,902	37,824	42,675	
Provision for long-term employee benefits		16,149	15,297	14,786	14,030	
Other non-current liabilities		1,087	1,150	1,054	1,150	
Total non-current liabilities		55,216	59,349	53,664	57,855	
Total liabilities		114,285	135,246	108,698	131,817	
Shareholders' equity						
Share capital						
Registered						
280,000,000 ordinary shares of Baht 1 each	1	280,000	280,000	280,000	280,000	
Issued and fully paid up						
280,000,000 ordinary shares of Baht 1 each	1	280,000	280,000	280,000	280,000	
Share premium		304,419	304,419	304,419	304,419	
Retained earnings						
Appropriated - statutory reserve		27,100	27,100	27,100	27,100	
Unappropriated (deficits)		(22,953)	(48,565)	(8,225)	(37,522)	
Other components of shareholders' equity		226	60	-		
Total shareholders' equity		588,792	563,014	603,294	573,997	
Total liabilities and shareholders' equity		703,077	698,260	711,992	705,814	

The accompanying notes are an integral part of the interim financial statements.

Directors

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

		Directors

One to One Contacts Public Company Limited and its subsidiaries Statement of comprehensive income

For the three-month period ended 30 June 2021

(Unit: Thousand Baht except earnings per share expressed in Baht)

		Consolidated financial statements		Separate financial statements	
	<u>Note</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Profit or loss:					
Revenues					
Service income		134,522	169,326	128,221	165,568
Revenues from contract work		4,208	4,289	3,229	4,289
Revenues from sales		8	1,175	-	-
Other income		12,247	492	12,369	616
Total revenues		150,985	175,282	143,819	170,473
Expenses					
Cost of services		112,735	143,654	105,416	140,037
Cost of contract work		5,623	3,888	5,452	3,900
Cost of sales		5	1,046	-	-
Selling and services expenses		1,454	1,038	754	707
Administrative expenses		23,571	17,509	22,542	15,557
Total expenses		143,388	167,135	134,164	160,201
Operating profit		7,597	8,147	9,655	10,272
Finance income		177	1,599	253	1,647
Finance cost		(568)	(696)	(557)	(681)
Reversal of impairment loss on financial assets (loss)		8,075	(7,754)	8,075	(7,754)
Profit before income tax income (expenses)		15,281	1,296	17,426	3,484
Income tax income (expenses)	15	(2,592)	343	(2,496)	353
Profit for the period		12,689	1,639	14,930	3,837

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries Statement of comprehensive income (continued) For the three-month period ended 30 June 2021

(Unit: Thousand Baht except earnings per share expressed in Baht)

		Consolidated fina	ancial statements	Separate financial statements	
	Note	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Other comprehensive income:					
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods:					
Exchange differences on translation of					
financial statements in foreign currency		49	(255)		
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods		49	(255)		
Other comprehensive income for the period		49	(255)	-	
Total comprehensive income for the period		12,738	1,384	14,930	3,837
Basic earnings per share	16				
Profit attributable to equity holders of the Company		0.0453	0.0059	0.0533	0.0137
Weighted average number of ordinary share					
(Thousand shares)		280,000	280,000	280,000	280,000

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of
these financial statements and notes thereto,
hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries Statement of comprehensive income

For the six-month period ended 30 June 2021

(Unit: Thousand Baht except earnings per share expressed in Baht)

		Consolidated fina	ancial statements	Separate financi	al statements
	Note	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Profit or loss:					
Revenues					
Service income		275,574	342,033	264,034	335,414
Revenues from contract work		11,217	7,054	10,238	7,054
Revenues from sales		1,513	3,093	-	-
Other income		22,564	374	22,851	542
Total revenues		310,868	352,554	297,123	343,010
Expenses					
Cost of services		236,089	299,790	222,286	293,638
Cost of contract work		6,485	6,340	8,086	6,533
Cost of sales		1,056	2,127	-	-
Selling and services expenses		3,399	2,239	1,813	1,359
Administrative expenses		44,424	35,832	42,005	31,622
Other expenses			85		85
Total expenses		291,453	346,413	274,190	333,237
Operating profit		19,415	6,141	22,933	9,773
Finance income		180	3,500	391	3,581
Finance cost		(1,163)	(1,418)	(1,136)	(1,375)
Reversal of impairment loss on financial assets (loss)		12,290	(8,391)	12,290	(8,391)
Profit (loss) before income tax income (expenses)		30,722	(168)	34,478	3,588
Income tax income (expenses)	15	(5,110)	38_	(5,181)	75
Profit (loss) for the period		25,612	(130)	29,297	3,663

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries Statement of comprehensive income (continued)

For the six-month period ended 30 June 2021

(Unit: Thousand Baht except earnings per share expressed in Baht)

		·			· ·
		Consolidated financial statements		Separate finance	cial statements
	<u>Note</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Other comprehensive income:					
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods:					
Exchange differences on translation of					
financial statements in foreign currency		166	95		
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods		166	95		
Other comprehensive income for the period		166	95		
Total comprehensive income for the period		25,778	(35)	29,297	3,663
Basic earnings (loss) per share	16				
Profit (loss) attributable to equity holders of the Company		0.0915	(0.0005)	0.1046	0.0131
Weighted average number of ordinary share					
(Thousand shares)		280,000	280,000	280,000	280,000

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of
these financial statements and notes thereto,
hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries

Statement of changes in shareholders' equity

For the six-month period ended 30 June 2021

(Unit: Thousand Baht)

	Consolidated financial statements									
					Other components					
					of equity					
					Exchange differences					
	Issued and		Retained	earnings	on translation of	Total				
	paid up		Appropriated -		financial statements	shareholders'				
	share capital	Share premium	statutory reserve	Unappropriated	in foreign currency	equity				
Balance as at 1 January 2020	280,000	304,419	27,100	255,956	32	867,507				
Loss for the period	-	-	-	(130)	-	(130)				
Other comprehensive income										
for the period	-	-	-	_	95	95				
Total comprehensive income										
for the period	-	-	-	(130)	95	(35)				
Dividend paid (Note 17)				(27,995)		(27,995)				
Balance as at 30 June 2020	280,000	304,419	27,100	227,831	127	839,477				
Balance as at 1 January 2021	280,000	304,419	27,100	(48,565)	60	563,014				
Profit for the period	-	-	-	25,612	-	25,612				
Other comprehensive income										
for the period	_	-	_	-	166	166				
Total comprehensive income										
for the period				25,612	166	25,778				
Balance as at 30 June 2021	280,000	304,419	27,100	(22,953)	226	588,792				

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of
these financial statements and notes thereto,
hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries

Statement of changes in shareholders' equity (continued)

For the six-month period ended 30 June 2021

(Unit: Thousand Baht)

	Separate financial statements							
	Issued and		Retained	earnings	Total			
	paid up		Appropriated -		shareholders'			
	share capital	Share premium	statutory reserve	Unappropriated	equity			
Balance as at 1 January 2020	280,000	304,419	27,100	276,615	888,134			
Profit for the period	-	-	-	3,663	3,663			
Other comprehensive income for the period		-	_	_	-			
Total comprehensive income for the period	-	-	-	3,663	3,663			
Dividend paid (Note 17)				(27,995)	(27,995)			
Balance as at 30 June 2020	280,000	304,419	27,100	252,283	863,802			
Balance as at 1 January 2021	280,000	304,419	27,100	(37,522)	573,997			
Profit for the period	-	-	-	29,297	29,297			
Other comprehensive income for the period	_	_	_	_	_			
Total comprehensive income for the period				29,297	29,297			
Balance as at 30 June 2021	280,000	304,419	27,100	(8,225)	603,294			

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of
hese financial statements and notes thereto,
hereby approve their issue in final form.

One to One Contacts Public Company Limited and its subsidiaries Cash flows statement

For the six-month period ended 30 June 2021

(Unit: Thousand Baht)

		0	-1-1 -4-4	One and financial statement				
	-	Consolidated finan		Separate financia				
	<u>Note</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>			
Cash flows from operating activities								
Profit (loss) before tax		30,722	(168)	34,478	3,588			
Adjustments to reconcile profit (loss) before tax								
net cash provided by (paid from) operating a								
Depreciation and amortisation	10, 11, 13.1, 1	23,234	23,612	19,892	22,005			
Allowance for expected credit losses (reversa	al)	(11,290)	8,171	(11,290)	8,171			
Allowance for other non-current financial ass	ets (reversal)	(1,000)	221	(1,000)	221			
Gain on disposal of equipment	10	(194)	(108)	(194)	(108)			
Loss on disposal of financial assets	7.1	58	-	58	-			
Loss on write-off intangible assets	11	1,888	8	1,850	8			
Reversal of provision for project loss		(4,577)	(800)	(4,577)	(800)			
Loss on write-off withholding tax deduct at so	ource	18	-	8	-			
(Gain) loss on security investment measured								
at fair value to profit or loss	7.1	(21,898)	85	(21,898)	85			
Provision for long-term employee benefits		852	794	756	739			
Unrealised loss on exchange		28	1	28	1			
Interest income		(180)	(3,500)	(391)	(3,581)			
Interest expense	13.2, 13.3	1,126	1,330	1,110	1,308			
Profit from operating activities before								
changes in operating assets and liabilities		18,787	29,646	18,830	31,637			
Operating assets (increase) decrease								
Trade and other receivables		28,216	27,343	28,384	29,874			
Accrued income		2,085	9,201	1,947	9,671			
Inventories		976	(2,931)	(538)	(1,680)			
Other current assets		1,262	(5,129)	1,797	(2,065)			
Other non-current financial assets		155	(652)	171	(813)			
Other non-current assets		(550)	1,352	(174)	1,352			
Operating liabilities increase (decrease)								
Trade and other payables		(7,320)	(36,053)	(8,741)	(36,977)			
Other current liabilities		(6,328)	(794)	(7,433)	(1,510)			
Other non-current liabilities	_	(63)	(192)	(96)	(192)			
Cash flows from operating activities		37,220	21,791	34,147	29,297			
Cash paid for income tax		(6,479)	(7,275)	(6,187)	(7,187)			
Cash received from refundable of withholding	ı tax	17,905	-	17,905	-			
Cash paid for provision for long-term employe	ee benefits	<u> </u>	(805)		(805)			
Net cash flows from operating activities	_	48,646	13,711	45,865	21,305			

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

.....

 ٠.								 																		
)	i	r	е	•(3	t	0	r	S	3

One to One Contacts Public Company Limited and its subsidiaries

Cash flows statement (continued)

For the six-month period ended 30 June 2021

(Unit: Thousand Baht)

		Consolidated fina	ncial statements	Separate financial statements			
	Note	<u>2021</u>	<u>2020</u>	<u>2021</u>	2020		
Cash flows from investing activities							
Cash paid for fixed deposit at bank		-	(1,587)	-	(1,587)		
Cash paid for short-term loans to subsidiaries		-	-	-1,300	(9,000)		
Cash paid for purchase of financial assets	7.1	(245,157)	-	(245,157)	-		
Proceeds from disposal of financial assets	7.1	47,592	-	47,592	(9,000)		
Cash received from interest income		180	3,591	391	3,585		
Cash paid for acquisitions of equipment							
and intangible assets	10, 11	(5,590)	(10,466)	(3,934)	(5,917)		
Cash received from disposal of equipment		253	110	253	81		
Cash paid for investment in subsidiary	9				(3,000)		
Net cash flows used in investing activities		(202,722)	(8,352)	(202,155)	(24,838)		
Cash flows from financing activities							
Cash paid for lease liabilities	13.2	(7,060)	(6,795)	(6,547)	(6,357)		
Dividend paid	17		(27,995)		(27,995)		
Net cash flows used in financing activities		(7,060)	(34,790)	(6,547)	(34,352)		
Increase in translation adjustments		142_	82				
Net decrease in cash and cash equivalents		(160,994)	(29,349)	(162,837)	(37,885)		
Cash and cash equivalents at beginning of the period		306,381	77,543	301,778	71,915		
Cash and cash equivalents at end of the period	4	145,387	48,194	138,941	34,030		
Supplement disclosures of cash flows information							
Non-cash items							
Increase (decrease) in payable for purchase							
of equipment and intangible assets	10	896	151	896	(84)		
Increase in receivable for sale of equipment		-	-	-	(2,340)		
Acquisitions of right-of-use assets under							
lease agreement	13	1,502	-	1,502	-		

The accompanying notes are an integral part of the interim financial statements.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

	Directors

One to One Contacts Public Company Limited and its subsidiaries Notes to interim consolidated financial statements For the three-month and six-month periods ended 30 June 2021

1. General information

1.1 Corporate information

One to One Contacts Public Company Limited ("the Company") is a public company incorporated and domiciled in Thailand. The Company is principally engaged in providing customer contact center services. Its registered address is at 99/10, Moo 4, Software Park Building, 26th Floor, Chaengwattana Road, Klong Glur, Pak-Kred, Nonthaburi.

On 9 December 2020, Samart Corporation Public Company Limited, the Group's former parent company, disposed all of the Company's shares to the individual group investors. Therefore, after the completion of this transaction, the Company is no longer be Samart Corporation Public Company Limited's subsidiary.

1.2 Coronavirus disease 2019 Pandemic

A wave of the Coronavirus disease 2019 pandemic was slowed down the economic recovery, adversely impacting most businesses and industries. This situation significantly affects the Group's business activities in terms of terms of service and customer payment abilities and this is significantly impacting the Group's financial position, operating results, and cash flows at present, and is expected to do so in the future. The Group's management has continuously monitored ongoing developments and assessed the financial impact in respect of the valuation of assets, provisions and contingent liabilities, and has used estimates and judgement in respect of various issues as the situation has evolved.

1.3 Basis for the preparation of interim financial statements

These interim financial statements are prepared in accordance with Thai Accounting Standard No. 34 "Interim Financial Reporting", with the Company choosing to present condensed interim financial statements. However, the Company has presented the statements of financial position, comprehensive income, changes in shareholders' equity, and cash flows in the same format as that used for the annual financial statements.

The interim financial statements are intended to provide information additional to that included in the latest annual financial statements. Accordingly, they focus on new activities, events, and circumstances so as not to duplicate information previously reported. These interim financial statements should therefore be read in conjunction with the latest annual financial statements.

The interim financial statements in Thai language are the official statutory financial statements of the Company. The interim financial statements in English language have been translated from the Thai language interim financial statements.

We, being responsible for the preparation of these financial
statements and notes thereto, hereby approve their issue in final form.
•
Directors

1.4 Basis of consolidation

These interim consolidated financial statements include the financial statements of One to One Contacts Public Company Limited and its subsidiaries and have been prepared on the same basis as that applied for the consolidated financial statements for the year ended 31 December 2020. There have been no structural changes related to subsidiaries during the current period.

1.5 New financial reporting standards

a) Financial reporting standards that became effective in the current period

During the period, the Group has adopted the revised financial reporting standards and interpretations which are effective for fiscal years beginning on or after 1 January 2021. These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes directed towards clarifying accounting treatment and providing accounting guidance for users of the standards.

The adoption of these financial reporting standards does not have any significant impact on the Group's financial statements.

b) Financial reporting standards that will become effective for fiscal years beginning on or after 1 January 2022

The Federation of Accounting Professions issued a number of revised financial reporting standards, which are effective for fiscal years beginning on or after 1 January 2022. These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes directed towards clarifying accounting treatment and, for some standards, providing temporary reliefs or temporary exemptions for users.

The management of the Group believes that these financial amendments will not have any significant impact on the Group's financial statements.

2. Significant accounting policies

The interim financial statements are prepared by using the same accounting policies and methods of computation as were used for the financial statements for the year ended 31 December 2020.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

3. Related party transactions

During the period, the Group and its subsidiaries had significant business transactions with related parties. Such transactions, which are summarised below, arose in the ordinary course of business and were concluded on commercial terms and bases agreed upon between the Company and its related parties. The pricing policies for these related party transactions are summarised as follows:

- Sales and service prices are determined at market price, if there is unknown market price, sales price will be determined at cost plus a margin not over 15 percent. However, the pricing policy is subject to change depending on the type of business and market competition at the time being.
- 2. Outsourced Contact Center Services are determined at cost plus a margin not less than 10 percent.
- 3. IT service fees expenses to parent company are charged at the amount stated in the agreement which parent company sets base on cost plus a margin not over 5 percent.
- 4. Management fees and rental expenses are charged at the amount stated in the agreement.
- 5. Other service income and expenses are charged at a mutually agreed price.
- 6. Guarantee fee is charged between the parties at a rate of 0.3 percent per annum.
- 7. Directors and management's benefit expenses are charged as approved by shareholders' meeting or contractually agreed price.

Significant business transactions between the Company and its related parties are as follows:

(Unit: Thousand Baht)

	For the three-month periods ended 30 June							
	Consolid	dated	Separate					
	financial sta	atements	financial statements					
	2021	2020	2021	2020				
Transactions with subsidiary company								
(eliminate from the consolidated								
financial statements)								
Cost of contract work	-	-	415	990				
Cost of services	-	-	439	-				
Other income	-	-	165	125				
Interest income	-	-	78	54				
Other expenses	-	-	-	236				

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

(Unit: Thousand Baht) For the three-month periods ended 30 June

_	Consol	lidated	Separate			
_	financial st	tatements	financial st	atements		
	2021	2020	2021	2020		
Transactions with parent company						
Service income	-	88	-	88		
Cost of services	-	56	-	56		
Management fee expenses	-	1,200	-	1,200		
IT service fee expenses	-	3,857	-	3,857		
Rental and utility expenses	-	2,900	-	2,900		
Other expenses	-	1,131	-	1,131		
Transactions with related companies						
Sales and Service income	-	6,313	-	6,289		
Purchase of goods and service	-	636	-	636		
Acquisitions of fixed assets	-	215	-	6		
Rental and utility expenses	1,194	5,155	1,194	5,155		
Other expenses	51	422	51	338		

(Unit: Thousand Baht)

	Consoli	idated	Separate			
	financial st	atements	financial sta	atements		
	2021	2020	2021	2020		
Transactions with subsidiary company						
(eliminate from the consolidated						
financial statements)						
Cost of contract work	-	-	3,015	2,473		
Cost of services	-	-	896	-		
Other income	-	-	330	170		
Interest income	-	-	213	87		
Other expenses	-	-	-	236		
Transactions with parent company						
Service income	-	176	-	176		
Cost of services	-	120	-	120		
Management fee expenses	-	2,400	-	2,400		
IT service fee expenses	-	7,713	-	7,713		
Rental and utility expenses	-	5,703	-	5,703		
Other expenses	-	2,278	-	2,278		

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

(Unit: Thousand Baht)

	Consol	lidated	Separate			
_	financial st	tatements	financial st	atements		
	2021	2020	2021	2020		
Transactions with related companies						
Sales and Service income	-	9,755	-	9,731		
Purchase of goods and service	-	1,495	-	1,495		
Acquisitions of fixed assets	-	213	-	6		
Rental and utility expenses	5,224	11,683	5,224	11,683		
Other expenses	209	786	209	702		

The balances of the accounts as at 30 June 2021 and 31 December 2020 between the Company and its related parties are as follows:

(Unit: Thousand Baht) Consolidated Separate financial statements financial statements 31 December 31 December 30 June 30 June 2021 2020 2021 2020 Trade accounts receivable - related parties (Note 5) 76 76 Related companies (related by directors) 76 76 Total trade accounts receivable - related parties Other receivables - related parties (Note 5) 7,246 6,462 Subsidiary companies 7,246 6,462 Total other receivables - related parties Accrued income - related parties (Note 6) Subsidiary companies 13 1,087 1,087 Related companies (related by directors) 1,087 13 1,087 Total accrued income - related parties

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

			(Unit: Thousand Baht)		
	Consc	olidated	Separate		
	financial	statements	financial statements		
	30 June	31 December	30 June	31 December	
	2021	2020	2021	2020	
Deposit - related parties					
Related companies (related by directors)		6,801		6,801	
Total deposit - related parties		6,801		6,801	
Less: Allowance for assets impairment		(192)	-	(192)	
Total deposit-related parties-net		6,609	-	6,609	
<u>Trade accounts payable - related parties (Note 12)</u>					
Subsidiary companies	-	-	284	191	
Related companies (related by directors)		2,292		2,292	
Total trade accounts payable - related parties		2,292	284	2,483	
Other payables - related parties (Note 12)					
Subsidiary companies	-	-	143	140	
Related companies (related by directors)		6,742		6,742	
Total other payables - related parties		6,742	143	6,882	
Short-term loan to related parties					
Subsidiary companies			29,300	28,000	
Total short-term loan to related parties	-		29,300	28,000	

Short-term loans to related parties

The movements of the above loans were as follows:

(Unit: Thousand Baht)

	Separate financial statements					
Subsidiary companies	31 December 2020	Increase	Decrease	30 June 2021		
Inno Hub Company Limited	11,000	300	-	11,300		
One to One Professional Co., Ltd.	17,000	1,000		18,000		
Total	28,000	1,300		29,300		

Directors and management's benefits

During the three-month and six-month periods ended 30 June 2021 and 2020, the Company had employee benefit expenses payable to their directors and management as below.

(Unit: Thousand Baht)

	Consolidated and Separate financial statements					
	For the three-n	nonth periods	For the six-mo	onth periods		
	ended 3	0 June	ended 3	0 June		
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>		
Short-term employee benefits	6,201	4,870	14,089	10,752		
Post-employment benefits	58	42	128	81		
Total	6,259	4,912	14,217	10,833		

4. Cash and cash equivalents

(Unit: Thousand Baht)

	Consc	olidated	Separate		
	financial	statements	financial statements		
	30 June 31 December		30 June	31 December	
	2021	2021 2020		2020	
Cash	102	73	57	39	
Bank deposits	145,285	306,308	138,884	301,739	
Total	145,387	306,381	138,941	301,778	

As at 30 June 2021, bank deposits carried interests between 0.05 to 1.40 percent per annum (31 December 2020: 0.10 to 1.30 percent per annum).

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

5. Trade and other receivables

			(Unit:	Thousand Baht)	
	Consolidated		Sep	arate	
_	financial	statements	financial statements		
	30 June	31 December	30 June	31 December	
	2021	2020	2021	2020	
<u>Trade accounts receivable - related parties</u> (Note 3)					
Aged on the basis of due dates					
Not yet due	-	76		76	
Total trade accounts receivable - related parties	_	76		76	
Trade accounts receivable - unrelated parties					
Aged on the basis of due dates					
Not yet due	49,584	58,602	47,646	56,933	
Past due					
Up to 3 months	54,166	53,467	52,834	52,809	
3 - 6 months	1,783	17,964	1,783	17,964	
6 - 12 months	5,256	35,330	5,256	35,330	
Over 12 months	32,490	5,963	32,490	5,963	
Total trade accounts receivable - unrelated					
parties	143,279	171,326	140,009	168,999	
Total trade accounts receivable	143,279	171,402	140,009	169,075	
Less: Allowance for expected credit losses	(37,747)	(49,037)	(37,747)	(49,037)	
Total trade accounts receivable - net	105,532	122,365	102,262	120,038	
Other receivables					
Other receivables - related parties (Note 3)	-	-	7,246	6,462	
Other receivables - unrelated parties	478	588	469	588	
Total other receivables	478	588	7,715	7,050	
Total trade and other receivables - net	106,010	122,953	109,977	127,088	

As at 30 June 2021, trade accounts receivable - unrelated parties of the Company included amounts of Baht 34.9 million, which were receivable from a public company that filed a petition with the Court for business rehabilitation. The Company has evaluated the situation and chance to receive repayments from such debtor. Therefore, as at 30 June 2021 the allowance for expected credit losses was recorded in full amount which the management believes that it was appropriate, considering for the current situation.

6. Accrued income

(Unit: Thousand Baht)

Conso	olidated	Separate		
financial	statements	financial statements		
30 June	31 December	30 June	31 December	
2021	2020	2021	2020	
	1,087	13	1,087	
	1,087	13	1,087	
48,713	48,294	47,440	46,896	
327	1,203	327	1,203	
843	1,384	843	1,384	
49,883	50,881	48,610	49,483	
49,883	51,968	48,623	50,570	
	financial : 30 June 2021 48,713 327 843 49,883	2021 2020 - 1,087 - 1,087 48,713 48,294 327 1,203 843 1,384 49,883 50,881	financial statements financial statements 30 June 31 December 30 June 2021 2020 2021 - 1,087 13 - 1,087 13 48,713 48,294 47,440 327 1,203 327 843 1,384 843 49,883 50,881 48,610	

7. Other current financial assets

(Unit: Thousand Baht)

Consolidated and Separate

	financial statements		
	30 June	31 December	
	2021	2020	
Debt instruments at amortised cost			
Deposits	1,630	1,630	
Total debt instruments at amortised cost	1,630	1,630	
Financial assets at FVTPL			
Listed equity investments (Note 7.1)	220,465	1,060	
Total financial assets at FVTPL	220,465	1,060	
Total other current financial assets	222,095	2,690	

7.1 Listed equity investments

Movements of the listed equity investments account for the six-month period ended 30 June 2021 were summarised below.

(Ur	nit: Thousand Baht)
	Consolidated
	and separate
	financial
	statements
Balance as at 31 December 2020	1,060
Increase during the period	245,157
Disposals during the period	
Proceeds from disposal of listed equity investments	(47,592)
Loss on disposals	(58)
Total	(47,650)
Gain on change in value	21,898
Balance as at 30 June 2021	220,465

8. Other current assets

(Unit: Thousand Baht) Consolidated Separate financial statements financial statements 30 June 31 December 31 December 30 June 2021 2020 2021 2020 Withholding tax deducted at source 47,814 36,665 48,122 36,088 Prepaid expenses 7,943 10,172 6,397 9,004 Undue input value added tax 693 888 692 822 1,707 936 1,496 815 Others 47,203 59,922 44,803 58,326 Total

9. Investments in subsidiaries

Details of investments in subsidiaries as presented in separate financial statements are as follows:

Company's name	Paid-u	p capital		reholding centage	C	ost	impain	nce for ment of tment	Carrying based	sand Baht) amounts on cost od-net
_	30	31	30	31	30	31	30	31	30	31
	June	December	June	December	June	December	June	December	June	December
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
			(%)	(%)				<u> </u>		
One to One Professional	Baht 5	Baht 5	100	100	5,000	5,000	(35)	(35)	4,965	4,965
Company Limited	Million	Million								
One to One (Cambodia)	600,000	600,000	100	100	19,725	19,725	(19,725)	(19,725)	-	-
Company Limited	USD	USD								
Inno Hub Company	Baht 3	Baht 3	100	100	3,000	3,000	-	-	3,000	3,000
Limited	Million	Million								
Total		We be	ina resp	onsible for the	e preparat	ion of these fi	nah(9a(60)	(19,760)	7,965	7,965
						ve their issue		1.		
										10

10. Equipment

Movements of equipment account during the six-month period ended 30 June 2021 were summarised below.

	(Unit: Thousand Bah			
	Consolidated	Separate		
	financial	financial		
_	statements	statements		
Net book value as at 1 January 2021	43,450	35,316		
Acquisitions during the period - at cost				
Increase in account payable for purchase of equipment				
during the period	896	896		
Cash paid for acquisitions of equipment	5,062	3,406		
Total	5,958	4,302		
Disposal during the period - net book value				
Proceeds from disposals equipment	(253)	(253)		
Gain on disposal equipment	194	194		
Total	(59)	(59)		
Depreciation for the period	(13,029)	(11,349)		
Exchange differences on translation of financial				
statements in foreign currencies	13	<u> </u>		
Net book value as at 30 June 2021	36,333	28,210		

11. Intangible assets

Movement of intangible assets account (computer software and computer software under installation) during the six-month period ended 30 June 2021 were summarised below.

(Unit: Thousand Baht) Consolidated Separate financial financial statements statements Net book value as at 1 January 2021 32,116 24,471 Acquisitions during the period - at cost Cash paid for acquisitions of intangible assets 528 528 Loss on write-off intangible assets (1,888)(1,850)Amortisation for the period (3,479)(2,313)Exchange differences on translation of financial 11 statements in foreign currencies 27,288 20,836 Net book value as at 30 June 2021 We, being responsible for the preparation of these financial

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

Directors

12. Trade and other payables

(Unit: Thousand Baht)

	Consolidated		Separate		
	financial	statements	financial	statements	
	30 June	31 December	30 June	31 December	
	2021	2020	2021	2020	
Trade accounts payable - unrelated parties	5,678	4,860	4,583	4,752	
Trade accounts payable - related parties (Note 3)	-	2,292	284	2,483	
Other payables - unrelated parties	7,161	2,968	6,748	2,231	
Other payables - related parties (Note 3)	-	6,742	143	6,882	
Accrued project cost	1,542	1,706	660	449	
Accrued expenses	17,959	20,185	17,117	20,572	
Total trade and other payables	32,340	38,753	29,535	37,369	

13. Leases

The Group has lease contracts for various items of assets used in its operations. Leases generally have lease terms between 2 - 10 years.

13.1 Right-of-use assets

Movements of right-of-use assets account during the six-month period ended 30 June 2021 were summarised below.

(Unit: Thousand Baht)

	Consolidated	Separate
	financial	financial
_	statements	statements
Net book value as at 1 January 2021	52,751	51,611
Addition	1,502	1,502
Depreciation for the period	(6,726)	(6,230)
Net book value as at 30 June 2021	47,527	46,883

13.2 Lease liabilities

The carrying amounts of lease liabilities as at 30 June 2021 and 31 December 2020 are presented below.

(Unit: Thousand Baht) Consolidated Separate financial statements financial statements 30 June 31 December 30 June 31 December 2021 2020 2021 2020 56,861 62,334 56,187 61,148 Lease payments (6,433)(7,474)(7,443)Less: Deferred interest expenses (6,417)Total 50,428 54,860 49,770 53,705 Less: Portion due within one year (12,448)(11,958)(11,946)(11,030)37,980 42,902 37,824 42,675 Lease liabilities - net of current portion

Movements in lease liabilities during the six-month period ended 30 June 2021 are summarised below.

(Unit: Thousand Baht) Consolidated Separate financial financial statements statements Balance as at 1 January 2021 54,860 53,705 Add: Addition during the period 1,502 1,502 Accretion of interest 1,126 1,110 (7,060)(6,547)Less: Payments during the period 50,428 49,770 Balance as at 30 June 2021

13.3 Expenses relating to leases that are recognised in profit or loss

(Unit: Thousand Baht)

For the six-month

period ended 30 June 2021 Consolidated Separate financial financial statements statements Depreciation expenses of right-of-use assets 6,726 6,230 Interest expenses on lease liabilities 1,126 1,110 Expense relating to short-term leases 1,808 1,808

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

Directors

13.4 Other

The Group had total cash outflows for leases for the six-month period ended 30 June 2021 of Baht 8.9 million (the Company only: Baht 8.4 million), including the cash outflow related to short-term lease.

14. Other current liabilities

Undue output VAT

(Unit: Thousand Baht) Consolidated Separate financial statements financial statements 30 June 31 December 30 June 31 December 2021 2020 2021 2020 9,689 11,051 9,668 11,044 Value added tax payable 2,177 156 2,078 820 2,414 13,978 1,807 13,699 14,280 25,185 13,553 25,563 Total other current liabilities

15. Income tax

Others

Interim corporate income tax is calculated on profit (loss) before income tax for the period, using the estimated effective tax rate for the year.

Income tax expenses for the three-month and six-month periods ended 30 June 2021 and 2020 are made up as follows:

(Unit: Thousand Baht)

	For the three-month periods ended 30 June					
	Consoli	dated	Separate			
	financial st	atements	financial statements			
	2021	2020	2021	2020		
Current income tax:						
Interim corporate income tax charge	5	1,093	-	1,083		
Deferred tax:						
Relating to origination and reversal						
of temporary differences	2,587	(1,436)	2,496	(1,436)		
Income tax expenses (income)						
reported in the statements of						
comprehensive income	2,592	(343)	2,496	(353)		

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

(Unit: Thousand Baht)

For the six-month periods ended 30 June

	Consoli	dated	Separate		
	financial st	atements	financial statements		
	2021	2020	2021	2020	
Current income tax:					
Interim corporate income tax charge	13	1,120	-	1,083	
Deferred tax:					
Relating to origination and reversal					
of temporary differences	5,097	(1,158)	5,181	(1,158)	
Income tax expenses (income)					
reported in the statements of					
comprehensive income	5,110	(38)	5,181	(75)	

16. Earnings (loss) per share

Basic earnings (loss) per share is calculated by dividing profit (loss) for the period (excluding other comprehensive income) by the weighted average number of ordinary shares in issue during the period.

17. Dividends

		Total	Dividends	
	Approved by	dividends	per share	Paid on
		(Million)	(Baht)	
2020				
Dividends from 2019 earnings	A meeting of Board of			
	Directors on			
	10 April 2020	36.4	0.13	
Less: Interim dividend on earnings	A meeting of Board of			
for the period as from	Directors on 6 August 2019			
January to June 2019		(8.4)	(0.03)	5 September 2019
Dividends from income for the				
year 2019 paid in 2020		28.0	0.10	5 May 2020

18. Segment information

The Group is organised into business units based on its products and services. During the current period, the Group has not changed the organisation of their reportable segments.

The following tables present revenue and profit information regarding the Company and its subsidiaries' operating segments for the three-month and six-month periods ended 30 June 2021 and 2020, respectively.

(Unit: Thousand Baht)

	For the three-month periods ended 30 June									
	Outsource	d Contact								
	Center Sei	rvices and	Turnkey	Total						
	Syst	tem	Solutions a	ınd sales	Total re	portable	Adjustme	nts and		
	Mainte	nance	equipn	nent	segm	nents	elimina	tions	Consol	idated
	<u>2021</u>	2020	<u>2021</u>	<u>2020</u>	<u>2021</u>	2020	<u>2021</u>	2020	2021	2020
Revenue from contract										
with customers										
Revenue from										
external customers	134,522	162,924	4,216	5,464	138,738	168,388	-	-	138,738	168,388
Revenue from										
related parties	440	6,638	415	990	855	7,628	(855)	(1,226)		6,402
Total revenue from										
contract with										
customers	134,962	169,562	4,631	6,454	139,593	176,016	(855)	(1,226)	138,738	174,790
Cost of sales, contract										
work and services	(113,175)	(143,890)	(6,043)	(5,924)	(119,218)	(149,814)	855	1,226	(118,363)	(148,588)
Segment profit	21,787	25,672	(1,412)	530	20,375	26,202			20,375	26,202
Other income									12,247	492
Selling and services ex	penses								(1,454)	(1,038)
Administrative expense	es								(23,571)	(17,509)
Finance income									177	1,599
Finance cost									(568)	(696)
Reversal of impairment	t loss on fina	ancial assets	(loss)						8,075	(7,754)
Profit before income ta	x income								15,281	1,296
Income tax income (ex	penses)								(2,592)	343
Profit for the period									12,689	1,639
·										

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

(Unit: Thousand Baht)

	Outsource	d Contact								
	Center Ser	vices and	Turnkey	Total						
	Syst	tem	Solutions a	ind sales	Total rep	oortable	Adjustme	nts and		
	Mainte	nance	equipr	ment	segm	ents	elimina	tions	Consolidated	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	2020	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Revenue from contract										
with customers										
Revenue from										
external customers	275,574	332,101	12,730	10,147	288,304	342,248	-	-	288,304	342,248
Revenue from										
related parties	896	10,168	3,016	2,473	3,912	12,641	(3,912)	(2,709)		9,932
Total revenue from										
contract with										
customers	276,470	342,269	15,746	12,620	292,216	354,889	(3,912)	(2,709)	288,304	352,180
Cost of sales, contract										
work and services	(236,985)	(300,026)	(10,557)	(10,940)	(247,542)	(310,966)	3,912	2,709	(243,630)	(308,257)
Segment profit	39,485	42,243	5,189	1,680	44,674	43,923			44,674	43,923
Other income									22,564	374
Selling and services ex	penses								(3,399)	(2,239)
Administrative expense	es								(44,424)	(35,832)
Other expenses									-	(85)
Finance income									180	3,500
Finance cost									(1,163)	(1,418)
Reversal of impairment loss on financial assets (loss) 12,290 (8,391						(8,391)				
Profit (loss) before inco	Profit (loss) before income tax income 30,722 (168)									
Income tax income (exp	penses)								(5,110)	38
Profit (loss) for the period	25,612 (130)									

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

19. Commitments and contingent liabilities

The Group has commitments and contingent liabilities other than those disclosed in other notes to financial statements as follows:

19.1 Operating lease commitments and service agreements

The Group has future lease payments required under short-term leases, leases of low-value assets and service agreements as follows:

(Unit: Million) Consolidated Separate financial statements financial statements 30 June 31 December 30 June 31 December 2021 2020 2021 2020 Currency: Baht Payable: In up to 1 year 36.8 38.7 36.3 38.3 In over 1 and up to 3 years 40.9 17.2 40.2 17.5 54.3 79.6 53.5 78.5 Currency: US dollar Payable: In up to 1 year 0.02 0.02

19.2 Guarantees

As at 30 June 2021, there were outstanding bank guarantees of approximately Baht 55.3 million (31 December 2020: Baht 74.8 million) issued by banks on behalf of the Company in respect of certain performance bonds as required in the normal course of business. The details of bank guarantees are as follows:

(Unit: Million Baht)

	Consolidated and separate			
	financial statements			
	30 June 31 December			
	2021 2020			
Performance guarantees	55.0	74.5		
Guarantee electricity use	0.3	0.3		
	55.3 74.8			

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.

19.3 Foreign currency risk

The Group's exposure to foreign currency risk arises mainly from advance to subsidiary and trading transactions that are denominated in foreign currencies.

As at 30 June 2021 and 31 December 2020, the Group has the balance of financial liabilities denominated in foreign currencies were summarised below.

	Consolidated fir	nancial statements/	Exchange rate as at 31 December		
Foreign currency	Separate fina	ncial statements			
	30 June	30 June 31 December 2021 2020 (Million)		31 December	
	2021			2020	
	(M			eign currency unit)	
Financial liabilities					
US dollar	0.001	0.009	32.2219	30.2068	

20. Financial instruments

20.1 Fair values of financial instruments

Since the majority of the Group's financial instruments are short-term in nature or carrying interest at rates closed to the market interest rates, their fair value is not expected to be materially different from the amounts presented in the statement of financial position.

20.2 Fair value hierarchy

As at 30 June 2021, the Company had the assets that were measured at fair value using different levels of inputs as follows:

(Unit: Million Baht)
Consolidated and
separate financial
statements
Level 1

Assets measured at fair value

Financial assets measured at FVTPL

Listed equity investments

220.5

During the current period, there was no transfer within the fair value hierarchy.

We, being responsible for the preparation of these financial
statements and notes thereto, hereby approve their issue in final form.

21. Reclassification

Certain accounts in the statement of comprehensive income for three-month and six-month periods ended 30 June 2020 were reclassified to conform with current periods' classification as follows:

(Unit: Thousand Baht)
Statement of comprehensive income for three-month period ended 30 June 2020

	Consc	olidated	Separate financial statements		
	financial	statements			
	As	As previously	As	As previously	
	reclassified	reported	reclassified	reported	
Other income	492	1,846	616	2,018	
Other expenses	-	7,509	-	7,509	
Finance income	1,599	-	1,647	-	
Impairment loss on					
financial assets	7,754	-	7,754	-	

(Unit: Thousand Baht)

Statement of comprehensive income for six-month period ended 30 June 2020

	Consc	olidated	Separate financial statements		
	financial	statements			
	As	As As previously		As previously	
	reclassified	reported	reclassified	reported	
Other income	374	3,874	542	4,123	
Other expenses	85	8,476	85	8,476	
Finance income	3,500	-	3,581	-	
Impairment loss on					
financial assets	8,391	-	8,391	-	

The reclassifications had no effect to previously reported profit or shareholders' equity.

22. Event after the reporting period

On 27 July 2021, the meeting of the Board of Directors of the Company passed the resolution as follows:

- 22.1 Approve Inno Hub Company Limited, a subsidiary company, to invest in Insight Media Group Company Limited, which presently operates business in advertising media production services in Thailand by acquiring 1,964,000 ordinary shares with a par value of Baht 10 per share from existing shareholders at a purchase price of totaling Baht 5 million. In addition, within 4 months from the completion of the acquisition of existing shares transaction, the subsidiary company will acquire of 1,000,000 newly issued ordinary shares of Insight Media Group Company Limited at a par value of Baht 10 each, totaling Baht 10 million. After the completion of such two transactions, the subsidiary company will hold 2,964,000 ordinary shares of Insight Media Group Company Limited for total of Baht 15 million, representing 76 percent of registered shares capital of Insight Media Group Company Limited. The subsidiary company has successfully signed the memorandum of understanding with the shareholders of Insight Media Group Company Limited on 19 July 2021, and signed the shares purchase agreement with the sellers and settled the acquisition of the existing shares transaction on 2 August 2021.
- 22.2 Approve the increase in the registered share capital of Inno Hub Co., Ltd., a subsidiary company, from Baht 3 million (300,000 ordinary shares of Baht 10 each) to Baht 10 million (1,000,000 ordinary shares of Baht 10 each) through an issuance of 700,000 additional ordinary shares at a par value of Baht 10 each, totaling Baht 7 million. Presently, the subsidiary is under the process of increase its shares capital.

23. Approval of interim financial statements

These interim financial statements were authorised for issue by the Company's authorised directors on 9 August 2021.

We, being responsible for the preparation of these financial statements and notes thereto, hereby approve their issue in final form.